



ICRC

VACANCY

The International Committee of the Red Cross (ICRC) is a neutral and independent international humanitarian organisation, which assists and protects victims of armed conflicts and other situations of violence. The ICRC Delegation has an immediate opening for the following position:

Title: IT Technician
Duty Station: Kampala
Working hours: 48 hours a week

Main responsibilities:

Under the supervision of the Administrator:

- Ensure planning, deployment and attribution of ICT equipment (computers, network, printers, PABX, other Telecom materials, Radios, etc.)
- Ensure maintenance, service and proper handling of ICT assets in a small-to-medium sized infrastructure.
- Maintain and exploit existing systems, mainly independently.
- Manage and administrate a park of materials.
- Provide training and support to the users.
- Manage and run the ICT Helpdesk in the office in collaboration with other regional support framework.

Minimum required knowledge and experience:

- University degree in Computer Science, Telecommunications or related field from a recognised institution.
- 2 years' work experience in a similar field.
- Good knowledge in computer hardware, software and networks (Windows 8.1, Windows Server 2008, MS Office, Web Applications, LAN and WAN).
- Good knowledge in Telecommunications (VHF, HF, VSATs, PBX, Telephony, etc.)
- Fluent in English language. Knowledge of French language is an asset.

Profile:

- Good analytical and organizational skills
- Sense of responsibility and ability to take initiatives and work independently.
- Willingness of self-education in ICT-related fields.
- Excellent communication and interpersonal skills.
- Flexibility and resistance to stress.
- Be able to travel within Uganda or abroad whenever needed.

What we offer:

- A challenging and rewarding work environment to somebody who is motivated and open-minded.
- Salary is according to the salary scale of the organization.

Interested candidates will have to send their handwritten applications with a detailed CV indicating email and phone contacts, copies (**not originals**) of academic and work certificates, indicating a minimum of two professional referees.

Applications marked “**IT Technician**” and addressed to the Administrator in a sealed envelope should be delivered by Friday, **04th March 2016** at the following address: **ICRC Kampala office on Plot 8, John Babiha Avenue, Kololo, Kampala.**

Note:

- Register your application with the receptionist (or Security guard, during out of office hours) and receive a **reference number** for tracking your application.
- Only applications that fulfil the criteria stated above will be considered. Applicants who are not contacted by **11th March 2016** should consider their application unsuccessful.
- No payments are required or accepted for this process and any canvassing will lead to disqualification.